

PRIVACY NOTICE & COOKIES POLICY

Thomas Defences Systems Ltd (further referred to as TDS) is committed to protecting and respecting the privacy of all our customers and visitors. TDS shall comply with data protection legislation in accordance with the Data Protection Act 2018 and General Data Protection Regulation (GDPR). This notice applies solely to information collected by TDS.

TDS shall protect access only data and/or proprietary information and shall ensure that information will be protected. Confidential information of any kind will be protected against unlawful or unauthorised use or disclosure. We will not sell, distribute or lease your personal information, it will be kept entirely confidential and not transferred or passed to any other party, unless used only as permission authorised by the owner of the information to do so, or so required by law. Security of confidential information shall include accidental loss, destruction or damage to personal data. This shall include company, customer and supplier data.

WHAT INFORMATION DOES TDS HOLD AND USE?

TDS collects and processes data including personal data about its customers to allow it to provide an effective service. Data collected includes but is not exclusive to: name, address, telephone number(s), e-mail address, credit/debit card details and in some cases gender and body measurements. The information provided by an individual is used solely to fulfil the individuals' request.

TDS takes seriously its responsibility to ensure any personal detail collected and processed is done so in accordance with all relevant legislation and guidance. You have the right to request TDS to stop processing your personal data in relation to any service you are receiving, however if this request is approved this may cause delays or prevent us processing an order. You may request details of personal information which we hold about you under the Data Protection Act 2018 and GDPR. If you believe that any information we are holding on you is incorrect or incomplete, please write, email or telephone us as soon as possible. We will promptly correct any information found to be incorrect. Information will be held no longer than is necessary and in accordance with our regulators.

WHAT DO TDS USE THE INFORMATION FOR?

- when making a purchase from us (website/telephone/email/in person)
- for administration of an order and allow us to contact you via the contact details provided by you
- to fulfil your specific request/order
- for billing/invoicing purpose
- where processing is necessary to protect individuals from harm or injury i.e. safety notices
- where otherwise permitted under the GDPR or Data Protection Act 2018 e.g. to comply with legal obligations
- to assist with planning and further orders
- to assist with improving our products and services

HOW DO TDS COLLECT THIS INFORMATION?

- Electronic form (website)
- Telephone
- E-mail
- In person

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WHO DO TDS SHARE YOUR INFORMATION WITH?

It may be necessary to share your information with external partners' i.e.

- Card payment processor
- Suppliers
- Law Enforcement / Government Agencies if so required by law

In general we do not require that you provide us with your personally identifiable information in order to visit and use the website, however, in order to take part in some of the functions, activities and access some services it will be necessary for you to provide personal data on certain areas of the site. By providing personal data you fully understand and consent to collection of such personal data and the terms and conditions of this notice.

Please note that the privacy practices set forth in this notice are for this Company only. If you link to other websites or contact other suppliers, please review the individual privacy notices of those sites/suppliers. Once you have used these links to leave our site, we are not responsible for the protection and privacy of any information which you provide when visiting such sites and such sites are not governed by this notice. No person, business or website may link to any page on our website without the prior permission of TDS. Links may be provided on this site to non-TDS websites, TDS does not necessarily agree with, or support the content of link sites.

Cookie/Tracking Technology

The website may use cookie and tracking technology depending on the features of the site offered. Cookie and tracking technology are useful for gathering information such as browser type and operating systems, tracking the number of visitors to the site, and to understand how visitors use the site. Personal information cannot be collected via cookies and tracking technology, however, if you previously provided personally identifiable information, cookies may be tied to such information. IP addresses are not linked to personally identifiable information. Aggregate cookie and tracking technology information gathered is for information use only. You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

Cookies set by TDS

Cookies are small files placed on your web-enabled device while browsing the internet which aim to improve your browsing experience. For example:

- Information you've already entered can be remembered so you don't have to enter it again the next time you visit.
- Similarly, your login details such as username and password can be temporarily saved so you don't have to enter them each time you visit.
- Cookies can also measure site traffic to help us improve the service we provide.

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Cookie information helps us in analysing data and web traffic, aiding us to improve and tailor the website in general and to customer needs. Overall, cookies help us provide you with a better website and service, by enabling us to monitor for example, which pages you find useful. A cookie does not give us access to your computer or any information about you, other than the data you choose to share. The information is for statistical analysis purpose and is then removed from the system. We may store information regarding visitor's ISP domain, the time accessed and the pages visited.

Distribution of Information

Information may be shared with government agencies or other companies assisting us in fraud prevention or investigation. We may do so when; permitted or required by law; trying to protect against or prevent actual or potential fraud or unauthorized transactions; or when investigating fraud which has already taken place. The information is not provided to these companies for any other purpose than described. Information will not be distributed for marketing purposes and will not be sold, otherwise distributed or leased.

Commitment to Data Security

Your personally identifiable information is kept secure as part of our commitment to data protection of the Data Protection Act 2018 and GDPR. In order to prevent unauthorized access or disclosure, TDS have in place suitable physical, electronic and managerial procedures to safeguard and secure the information collected. The Company takes every precaution to protect the users' information. When our registration/order requests users to enter sensitive information, that information is encrypted and is protected by industry encryption software. TDS cannot guarantee that unauthorized access will never occur, however, we take great care in maintaining the security of your personal data and in preventing unauthorized access with appropriate technology and internal procedures.

We reserve the right to make changes to this notice. Changes will be posted immediately and changes will only apply to activities and information effected. You are encouraged to review the privacy notice and cookies policy when you are providing personal information to ensure you understand how any personal information you consented to will be held, used, collected or shared.

You have a right to access and change information held by the organisation. For right to access, please make your request in writing or speak directly to a Company Director of TDS, where your information will be made available within a maximum of 1 (one month of your request.)

Contact Information:

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